

Job Advertisement: Triage and Early Interventions Officer

Location: Victim Support Isle of Man

Salary: To be confirmed

Contract: Full-time (37.5 hours per week), Two Year Limited Term Contract

Closing Date for applications: 31st October 2025

Join Our Mission – Make an Immediate Impact

We are seeking a Triage and Early Interventions Officer to join our Welfare Team. This is a new role at VSIOM which will include assessing and providing first-line support to individuals affected by crime and trauma.

If you're empathetic, resilient, keen to learn and ready to make a difference right now, we want to hear from you.

Key Responsibilities

- Be the first point of contact for victims and witnesses of crime or other traumatic events
- Conduct needs assessments and provide early interventions/support
- Offer emotional support and safeguarding guidance
- Refer individuals to appropriate services (inc those provided by the VSIOM Team)
- Maintain accurate records and contribute to service improvement

What We're Looking For

- Experience of working with individuals in a victim support, social work, or crisis response role/setting
- Strong communication and active listening skills
- Understanding of safeguarding, trauma-informed practice and person-centred support
- Ability to work under pressure and manage sensitive situations
- Working confidentially
- Ability to work within a team
- Willingness to undertake training to grow knowledge and experience

Why Apply?

- We are a friendly and supportive team
- Meaningful work
- Flexible working hours
- Training and Development opportunities
- An opportunity to develop and grow this new role

To apply, send your CV and a cover letter explaining your suitability for the role, marked "Strictly Confidential" to:

Mrs Lorna Trevethan
CEO
Victim Support (Isle of Man)
6 Albert Street
Douglas
Isle of Man
IM1 2QA

Or by email to:

Lorna@victimsupport.im

We expect interviews to be held in early November 2025 and a start date as soon as possible.

Please note that this role will be subject to an Enhanced DBS check.